

# Bella Sera

A UNIQUE VENUE

## Bella Sera Wedding Tour Frequently Asked Questions

Thank you for considering Bella Sera by Greco's for your once in a lifetime celebration. It has been our pleasure to show you many of the features that make us an exciting alternative to traditional reception locations.

In our opinion, we offer the perfect venue to celebrate your special day...one that not only meets your expectations, but exceeds them many times throughout our experience together.

Bella Sera's reputation for outstanding service and exceptional food speaks for itself, as does our passionate attention to the details. We hope you find our facility to be as unique and beautiful as we do!

Please do not hesitate to call upon us with any additional questions.

Ciao!

- Michelle Houston

### 1. Is there a minimum for an event in the grand room?

Yes, we have financial minimums for specific days of the week for our grand room.

Currently, they are as follows:

Friday - \$13,000.00    Saturday - \$20,000.00    Sunday - \$10,000.00

Our minimums are for food and beverage costs only, which means service charge and sales tax cannot be considered into the above minimums. We make considerations for less minimums depending on the circumstances.

### 2. What is the service charge and sales tax?

Our service charge is 20% and Pennsylvania sales tax is 6%. There is no sales tax on the cost of the alcohol portion of the event.

### 3. How do you reserve a date at Bella Sera?

The only way to reserve a date at Bella Sera is to put down a deposit. With the amount of inquires we receive for weddings, we can only hold a date with a deposit. Our deposits are one quarter of the event minimum for the specific day of the event.

### 4. Is there a discount for Friday events?

Yes. We offer a discount of \$5.00 off of the price of the menu package of your choice for Friday weddings. We are also able to reduce house open bar to \$25.00 for four hours of service, if you prefer. We are currently offering many exciting inclusions and add-ons for Friday or Sunday bookings, so please ask Nick for further information.

### **5. Is there a valet service?**

Yes, we have our own valet service which is fully insured and professional. There is an extra charge for this option. If your guest count exceeds 200 guests, valet service is required. The cost for the valet service is based on the guaranteed final guest count and is as follows:

| Under 150 People - \$400.00 | 150 to 199 \$500.00 | 200 to 224 - \$575.00 |  
| 225 to 249 - \$650.00 | 250 to 274 - \$700.00 | 275 to 324 - \$800.00 |  
| 325 to 399 - \$900.00 | Plus 400 - \$1,000.00 |

### **6. Are there cake cutting charge?**

No, we will always display, cut and serve your cake at no additional cost.

### **7. What added value services does Bella Sera offer?**

We give our brides a planning calendar that systematically outlines everything for you over the course of your planning period. We also can provide you with time saving items like a word document for directions to place in your invitations. We also have a great listing of preferred vendors to make shopping easier for you

### **8. Are any additional décor available?**

Yes. We offer the option to use our crystal votives (we have over 200) at no additional cost. Our candles in our beautiful 22 foot high stone fireplace are lit for each event. Our mantle is always decorated with seasonal décor as well as candles. We also have hurricane centerpieces and bronze pillars that we can offer for \$10.00 rental per item

### **9. Are there passed as well as stationary hors d'oeuvres?**

Yes, each package includes stationary hors d'oeuvres as well as the option for passed items.

### **10. What are the costs for a station based menu?**

We create each station package specific to the individual client's needs. We can present a quote, with several options for you, based on the station item choices you've made.

### **11. In a nutshell, what are the differences between packages?**

We have three standard sit-down or buffet packages. The gold package features an additional hors d'oeuvre, a first course, a champagne toast and a beef tenderloin entrée option for no additional charge. The platinum package includes all the aforementioned items plus: an additional hors d'oeuvre, wine service during dinner, choice of gold or silver chargers, private menu tasting for bride and groom, and a sangria introductory drink (other drink options available).

### **12. Are there special accommodations made for children, vegetarians, and guests with food allergies?**

Yes, we will be able to make special meals for guests with food restrictions.

### **13. What is the difference between the complimentary services and signature services?**

Our complimentary services are available with every event upon request for no additional cost. Our signature services are available at an additional cost. One of our more popular signature items is the signature drink. There are various methods of service for signature drinks but the most popular is the introductory drink. This is a uniform drink that we create to be given to each guest as they enter. This is a great gesture as well as the best way to quickly acclimate guests to the facility, eliminate bar congestion, and to show off your style! We have a variety of drink options that we can discuss.

### **14. How is Bella Sera different from a traditional banquet facility?**

Bella Sera differs from other facilities in many ways. We are a privately held, chef-owned company that believes there is no substitute for high quality food and service. Greco's Gourmet Catering has built a great reputation on these fundamentals and has been serving the region since 1999. We routinely travel to conferences, culinary journeys, trade shows. We invest time and resources to bring exciting and refreshing ideas back to the Pittsburgh area, for you, our valued clients.

### **15. How long is your reception time (based on the packages)?**

Our receptions last 6 hours with 5 hours of uninterrupted bar service. This means that there is an additional hour after the closing of the bar.

### **16. What styles of dinner service do you offer?**

We offer a variety of service styles as well as hybrid possibilities. The main service styles we offer are sit-down, buffet, stations, and family style. We have been known to incorporate aspects of one service style into another. An example of this would be a family style salad or pasta course followed by sit-down dinner service. We also have specialty menus like our multiple course tapas dinner. We believe each service style offers a different experience for your guests to enjoy.

### **17. Does Bella Sera offering tastings?**

Yes, we host a tasting event at Bella Sera at the beginning of each year. It is complimentary for the bride and groom, but other friends/family may attend for a nominal cost. This is a great way to see new ideas and concepts we are introducing. A private tasting is offered for those that choose the platinum wedding package.

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## **Contact Information**

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